



POSITION: Rainbow Wrangler

TYPE: Part-Time

START DATE: Monday, November 1st (Estimated)

LOCATION: MFF Hell's Kitchen

ABOUT US

Mark Fisher Fitness (MFF) is a thriving boutique fitness studio located in the Hell's Kitchen neighborhood of New York City. Now in our tenth year of business, MFF has over 700 active members between a physical Clubhouse location in Manhattan and a virtual Clubhouse on a computer screen near you.

With a reputation as the fitness home of choice for the Broadway community, MFF has been featured in Forbes, the NY Times, the NY Post, the Wall St. Journal, NY1, and more. MFF has made waves in the fitness industry for our unprecedented growth, industry-leading results, and unique take on fitness.

Living the mantra of "ridiculous humans, serious fitness," MFF provides progressive training and nutrition protocols in a delivery system of subversive humor, fantastical imagery, and outrageous antics. We also inexplicably talk about unicorns, call our clients Ninjas, and treat fun, community, and personal growth as core values. To learn more, visit markfisherfitness.com/media.

OUR MISSION

At MFF, we're on a mission to unlock and amplify each human's inherent power to live their best life. Embracing community and ridiculousness is the core of our approach, informing all that we do.

ABOUT THIS OPPORTUNITY

We're looking for a team of Rainbow Wranglers to join our fun and wacky family. This position reports to the Operations Director who will be there to provide training, support and tons of hugs (or if you prefer, positively aggressive two thumbs ups).

Being the first face of our Hell's Kitchen entrance and creating a magical experience for every person who walks in our doors is an important job, so we're looking for friendly people with a passion for and experience in customer service. You'll also be standing on your feet for most of your shift.

This role will oversee the opening and closing of the Clubhouse, helping check in Ninjas into their classes and trainings, making sure our Clubhouse is looking it's best and that high touch areas are sanitized throughout the day. Think of yourself as the host of our daily MFF "party". You'll be required to work two - three four hour shifts each week.

NSR ROLES & RESPONSIBILITIES

- Opening and Closing the Hell's Kitchen Clubhouse
- Acknowledging each Ninja by name within 10 seconds of arrival
- Cheerleading and celebrating each Ninja's daily journey
- Maintaining a clean and professional appearance within the Clubhouse
- Assisting Ninjas with signing in upon arrival, general inquiries and assistance
- Completing Membership Forms with Ninjas
- Making magic every day with your energy and ridiculous humanity
- Taking at least two group classes per week at our Hell's Kitchen location outside of scheduled shifts
- Assisting the Operations Director and Membership Director with additional tasks as needed

DESIRED VALUES

Integrity, passion, creativity, organization, compassion, self-motivation, punctuality, dependability

IDEAL SKILL SET

Customer Service Chops, Passion for Sales, MINDBODY, G Suite (Google Docs, Google Sheets, etc.), Social Media Savvy (Facebook, Instagram)

EDUCATION

Associate or Bachelor's Degree preferred, High School Diploma or equivalent required

COMPENSATION

In addition to a complimentary MFF Class Membership, pay is \$15/hour.

SCHEDULE

This is a part time role of one to three 4 hour shifts a week. There is a weekday opening shift (6am - 10am), a weekday closing shift (5pm - 9pm), and a weekend shift (8am - 2pm). These shifts are subject to change based on business needs.

WHAT NEXT?

To apply, please send your resume and cover letter to careers@markfisherfitness.com and include the phrase "Rainbow Wrangler" in the subject line.